

Cash Passport™ Mastercard® – changes to servicing:

There are some changes to how you can top up and cash out your Cash Passport™ Mastercard. You can see everything that's changing below.

Reloading (topping up)

From 17 September 2026, you will not be able to reload (top up) your card in store at Tesco.

What does this mean for me?

The good news is that you can use your card for purchases and cash machine withdrawals. You can also reload (top up) your card online and via the mobile app. Please visit <https://cashpassport.mastercard.com/uk/top-up-methods/> for information on topping up.

Cashing out (redeeming unspent funds)

From 17 September 2026, you will not be able to cash out (redeem your unspent funds) in store at Tesco.

What does this mean for me?

You can use your card for purchases and cash machine withdrawals.

Alternatively, you can cash out your card (redeem your unspent funds) by calling Card Services on 0800 056 0572.

By purchasing Cash Passport, you acknowledge and agree to the changes set out above.